

Training Task: Active Shooter (Assailant)

Call Handling Protocols:

A. Complete a CAD CFS

Callers may not be able to answer questions if they are hiding from the shooter.

1. Location
 - a. What specific location inside or outside of the structure? (*room number, door number, department, area of building, etc.*) When looking at the building describe where they are? (*floor number, right side, left side, center, front, back, etc.*)
2. Classify as *WEAPON*
3. Shooter (Assailant)
 - a. Who are they?
 - b. How many shooters?
 - c. Physical description of the shooter(s)? (*gender, clothing, race, etc*)
 - d. Are they wearing body armor?
4. Weapons
 - a. How many weapons do they have?
 - b. What kind of weapons do they have? (*guns, knives, explosives, etc.*)
 - c. (IF A GUN) How many shots have been fired?
5. Movement
 - a. Are they moving or remaining in the same location?
 - b. (IF MOVING) Where are they moving to?
6. Injuries
 - a. How many people are injured?
 - b. What types of injuries?
 - c. Is the shooter(s) injured?
 - d. Where are the injured (*room number, door number, department, area of building, etc.*)

7. Hostages
 - a. How many hostages?
 - b. Where are they?
8. Caller Considerations:
 - a. Instruct callers to **listen to law enforcement commands** when they arrive and **keep their hands visible**.
 - b. If callers ask what to do, instruct them to **do what they have been trained to do (ALICE or Lockdown)**.
 - b. If they don't know what to do or haven't been trained, tell them to **hide and stay quite if the attacker is nearby or evacuate if the attacker has left and they think it is safe to do so, but do not rush towards police officers and keep their hands visible**.

B. Dispatch

1. Dispatch **ALL** police units to the scene for an active shooter (assailant) and advise known details on the location, movement, description, and type of weapons.
2. Declare **EMERGENCY RADIO TRAFFIC** on all frequencies countywide.
3. **Designate agency having jurisdiction (AHJ) radio channel as the tactical channel and all other police traffic to switch to County Fire Main.**
3. Designate a second dispatcher for Fire/EMS traffic.
4. Continue to relay additional information to responding officers. *Do not conduct 10-100 checks initially as radio silence may be necessary.*
5. **Obtain a Fire/EMS Staging Area from the Tactical Group Supervisor** and request the Fire/EMS dispatcher to dispatch Fire/EMS to the Staging Area. A Life Safety MABAS Box may be requested.
6. **IF NO Tactical Group Supervisor is established, request an officer not making entry to establish a Tactical Group Supervisor** and designate a safe Staging Area for Fire/EMS and other responding law enforcement agencies.
 - A. Find the location of Tactical Group Supervisor
 - B. Dispatch the Fire/EMS Officer to link up with Tactical Group Supervisor at location given.
 - C. Once Tactical Group Supervisor has been established that person will handle all tactical calls.

D. Dispatch may talk to other police units on County Fire Main as well as the staging officers on the scene.

E. As the incident progresses an Incident Commander will take command and oversee the incident (See Incident structure below). This person will usually be a chief and arrive later in the incident. This person will monitor the authority having jurisdiction (AHJ) tactical frequency, but dispatch will be able to talk to the incident commander on the County Fire Main channel unless the incident commander wishes to use a coded 800 frequency.

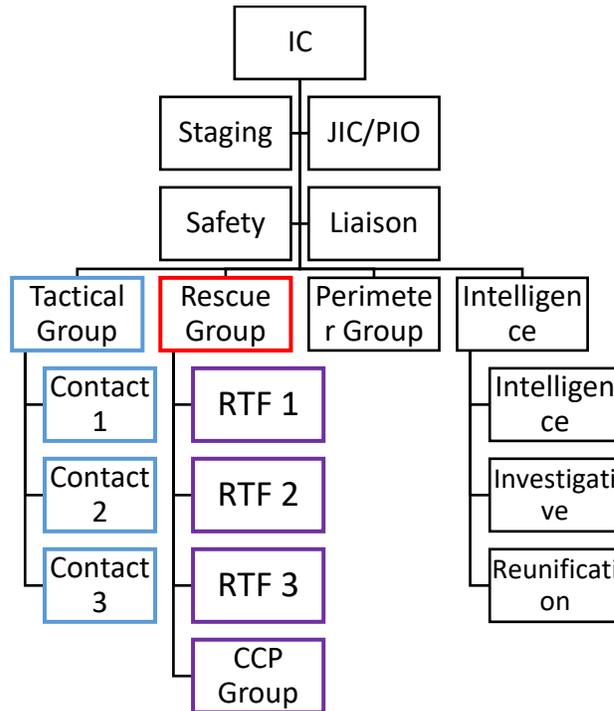
- C. Continued Call-taking: DO NOT start additional calls for service
1. Answer 911 calls first and let non-emergency lines drop if necessary.
 2. Triage additional incoming 911 calls by:
 - a. Validating location
 - b. Determining if they have new information
 - c. If caller does not need you to stay on the line, assure them help is on the way and disconnect only if necessary to take another 911 call.

Other Protocols:

These protocols should be conducted as time allows

1. Notify the on-call JDC Supervisor, or if no answer the Director, and ask that they:
 - a. Conduct an emergency call in of additional staff. (*Dispatch staff MAY conduct an emergency call in themselves if necessary for an active assailant event*)
 - b. Notify the Emergency Services Director to activate the County Emergency Operations Center (EOC). The Director will make calls to activate the EOC.
2. If not already requested, ask Staging Managers if the following units should be dispatched:
 - a. Command Post - Page Valders Fire
 - b. Mass Casualty Trailer – Page Two Rivers Fire/EMS
 - c. SOS – Full Team & Negotiators
3. Once established, ask the Incident Command to designate and/or provide the location of a Re-Unification Location that can be provided to parents calling.
4. If not already designated, ask Incident Command to designate and/or provide the following for media calling:
 - a. A Public Information Officer (PIO) and PIO phone number that can take calls from the media.
 - b. Media Staging Area location.

Command Structure on an Active Shooter Incident



Radio Frequencies

Tactical Group - Authority Having Jurisdiction (AHJ) Radio Frequency

Rescue Group - County Fire Work 1 (Could use a Fire Ground Channel)

Staging and Other Police Non-Tactical Traffic - County Fire Main

Incident Command (Once Established) - County Fire Main or a Coded 800 Channel they Designate

I certify that I have been trained and demonstrated task proficiency.

Probationer: _____ Date: _____

FTO/CTO: _____ Date: _____